

MSH, BD

Brief summary report on training strategy finalization workshop with key stakeholders

Meeting Recommendations for Key Areas of BPMI Training for ADS

A finalization workshop meeting was held with the stakeholders in presence of others consultants of BPMI program. The meeting was held on 13 June 2016 in the MSH conference room at 9.00AM. At the beginning Dr. Omar Khyyam, Project Director, MSH, BD expressed his gratitude to the members of the committee for their presence.

The name organization and position of the members of the different stakeholders, responsible persons of MSH, BD and other dignitaries present in the meeting are given below.

SL	Name	Organization and position
1	Mr. Md. Humayun Kabir	HK Consulting, Consultant, IT strategy, ADS
2	Professor ABM Faroque	University of Dhaka, Consultant, Training Strategy, ADS
3	Wahid Chowdhury	Consultant of Incentive strategy, ADS
4.	Md. Golam Kibria	Director, DGDA ; Focul point ADS
5.	Professor Sitesh C Bachar	University of Dhaka, Consultant, Training Strategy, ADS
6.	M.A Hassan	Viscom, Consumer advocacy strategy, ADS
7.	Dr. MahbubulHannan	Viscom, Consumer advocacy strategy, ADS
8.	Mr. Maruf Kabir	Viscom, Consumer advocacy strategy, ADS
9.	Tanjum Ara Poly	Viscom, Consumer advocacy strategy, ADS
10.	Mr. Md. Ayub Hossain	Assistant Director, DGDA
11.	Dr. Md. Akib Hossain	Assistant Director, DGDA
12.	Dr. Zubayer Hossain	Principal Technical Advisor,ADS
13.	Dr. Syed Umar Khyyam	Project Director, ADS
14.	Mominur Rahman	Technical Advisor, ADS
15.	Raian Amzad	Technical Advisor, ADS
16.	Md. Nuruzzaman	Technical Advisor, ADS

The objectives of the meeting was -

- to develop a strategy for training of BMPI dispensers (A, B, and C grades) and owners to facilitate a smooth introduction of the BPMI program and
- to ensure the sustained availability of well trained and competent BPMI dispensers and owners

In the meeting most of the members emphasized to implement the ADS program through capacity building of main stakeholders PCB and DGDA. After a long discussion on presentation “**Proposed Training Strategy of Accredited Drug seller project**” an anonymous decision was taken in the meeting as recommendations.

A) Recommendations for training of BMPI dispensers (A, B, and C grades) and owners

i) *The trainings will be required for*

1. New applicant for grade C with HSC (Science)
2. Grade C certificate holders
3. Pharmacy owners
4. Grade B pharmacists
5. Grade A pharmacists
6. Continue Pharmacy Education (CPE) for all pharmacy staffs

Training duration for C grade will be: The existing textbook (Sahoj Oshood Bigyaan) published by PCB for the C grade training will be the reference material for curriculum development. Additional chapters may be added according to need of the BPMI standards for level 1 and level 2 pharmacies. The training manual will be prepared following the text book with help of subject matter experts and the training expert.

Minimum Required Qualification: The minimum qualification of drug dispenser training for entry will be minimum SSC pass in science group with grade C certificate holders. For training of the new applicants for grade C will be of HSC in science.

Method of Selection of the Candidates:

All grade C certificate holders with minimum SSC in any discipline will be eligible to participate in the BPMI training. The new applicants will be selected on the basis of prequalification examination upon invitation of application in the print or electronic media.

Duration of grade-C training course will be:

C-grade course should be 6 months 2 days a week, 4 hours each day. At least 2- 4 trainers should be involved in the course. OR

For piloting, the training duration of grade C apprentice will be 80 hours. The training will be residential and be completed at one stage. The duration of each class is 1.5 hour.

The following topics have been suggested to add in the training for grade C certificate:

- a) Appropriate dispensing; b) Communication skill and basic ICT; c) Public health perspective; d) Drug Interaction; e) Business ethics; f) Laws and regulations; g) Basic business studies; i) Patient counseling

Training for grade B pharmacist: The training manual for grade B pharmacists will be prepared who will be interested to work in Level 2 shops. Following this manual a one week long training or more will be conducted. The training program will be 6 hours per day for one week or more.

Qualification: The minimum qualification of such category of drug dispenser training for entry will be Diploma in Pharmacy students with grade B registration.

Selection of the candidates:

The new applicants will be selected on the basis of prequalification examination or interview process upon advertising and invitation of application in the print or electronic media. The purpose is to ensure the appropriate candidates only for enrollment in the training.

Duration of grade -B training course:

The training duration of grade B pharmacist will be 6 hours per day for one week or more. The each class duration will be 1.5 hour.

The following topics are suggested to add in orientation program of grade B pharmacist:

- a) Generic information about medicine; b) Pharmacy rules and regulations; c) Standards; d) Communication skill and basic ICT; e) Maximum therapeutic benefit of medicine ; f) Drug Interaction; g) Ethics; h) Public health orientation; i) Patient counseling; j) Basic business studies

Training of grade A pharmacist: The orientation program for grade A pharmacists those who will be interested to work in Level 1 shops, a one week long orientation has been suggested. The orientation program will be 6 hours per day for one week or more.

Qualification: The minimum qualification of this category of drug dispenser training for entry will be B. Pharm/M. Pharm. students from public and private universities accredited by PCB with grade A registration.

Selection of the candidates:

The new applicants will be selected on the basis of prequalification examination or interview process upon advertising and invitation of application in the print or electronic media. The purpose is to ensure the appropriate candidates only for enrollment in the training.

Duration of grade -A training course:

The training duration of grade A pharmacist will be 6 hours per day for one week or more. The each class duration will be 1.5 hour.

The following topics have been suggested to add in orientation course of grade A pharmacists:

- a) Generic information about medicine; b) Pharmacy rules and regulations; c) Standards; d) Communication skill and basic ICT; e) Maximum therapeutic benefit of medicine; f) Drug Interaction; g) Ethics; h) Public health orientation; i) Patient counseling; j) Basic business studies

Orientation program for pharmacy owners:

The BPMI regulations stipulate that any adult person can own a pharmacy shop. But the dispensing practices in BPMI model must be managed by a trained grade C dispenser.

Duration of pharmacy shop owners' orientation course for about 2 days will be designed with 4-6 hours each day. Those who will attend the course will be awarded a certificate of attendance offered by Pharmacy Council of Bangladesh and project implementing body.

Qualification of shop owner: The shop owner will be a tax payer BD national with necessary educational qualification.

The pharmacy shop owners' training will be highlighted on the following topics:

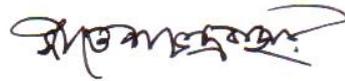
1. Pharmacy ethics and practices
2. Entrepreneurs / business management
3. Law and Regulation

B) Ensure Sustainability of the Training Program

Periodic review of existing training and course curriculum

1. Periodic arrangement or organizing of seminar or symposium for sharing of experiences as a part of CPE for refreshing
2. Refreshers training will be conducted if required

The motion for the adjournment of the meeting was moved by Mr. Md. Humayun Kabir, HK Consulting, Consultant, IT strategy, ADS and supported by Prof. ABM Faroque. Dr. Omar Khyam, PD, MSH, BD expressed his thanks to the members once again for their presence and valuable suggestions/recommendations.



Prof. A B M Faroque
Consultant, MSH, BD

Prof. Sitesh C Bachar
Consultant, MSH, BD