#### **Training Institutions' Consultation Guide**

Training Institutions Consultation Guide			
A. Interviewer(s):			
B. Dates of Interviews:			
C. Institution/Region			
Perso	ons or Groups Interviewed		
Name of Person or Group Interviewed	Title	Contact Details	
	Other Persons Present		

Section A: Knowledge about the ADDO Dispenser Training Program

Question A1: How familiar are you with the ADDO program?
Question A2: Are you familiar with the ADDO dispenser training model?
Question A3: Do you think the ADDO dispenser training model is the effective? Please substantiate your answer.
Question A4: Currently there is increased demand for trained ADDO dispensers in most regions. In your opinion, what are the major causes of this demand?
Question A5: In your opinion, what is the best strategy to address the increased demand for ADDO dispensers?
Question A6: If the ADDO dispenser training program were to be institutionalized, what challenges do
you foresee?

## Section B: Perceptions about the Sustainability of the ADDO Dispenser Training Program

Question B1: The current ADDO model trains dispensers for five weeks. In your opinion, how can
knowledge gained within such a short training period be sustained (e.g., continuous education, refresher
trainings, longer courses, etc.)?
Question B2: Conducting follow-up or continuous training after the ADDO accreditation process requires
dispensers to pay for the training. What is your opinion on the willingness and ability of the dispenser to
pay?
Question B3: Are you aware of the Pharmacy Council initiative to develop a new curriculum for the
National Technical Award (NTA) level medicine dispenser training? If you are, do you have any specific
comments?
Question B4: Are you conversant with the Pharmacy Council's planned career path for ADDO dispensers
once they complete training under the new NTA level 4 curriculum? If you are, do you have any specific
comments?
Costion C. Boodings to Implement the ADDO Dispenses Tusining Busques
Section C: Readiness to Implement the ADDO Dispenser Training Program
Question C1: Would your institution be willing to implement/conduct ADDO dispenser training based on
the current model [interim]?

			ent/conduct the		
explain your pr	ning based on the new revised Pha	armacy Counc	cil curriculum? I	f so, please in	dicate
	references (i.e. part time vs. full time	e).			
					_
Question C3: [	Does your institution currently run	short term co	ourses? If so, pl	ease briefly de	escribe
	e courses, areas of study, fees, dura				
ature or these	e courses, areas or study, rees, dura	don, number	or students, etc.		
Question C4: P	Please provide a breakdown of the c	osts/proposed	d costs of trainin	ng programs by	line ite
			Estimated Cost/TZ	S	1
	Item/Activity	Ongoing	Current ADDO	New NT4	
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	programs	model	Training Model	
1	Tuition/course fees			Wiodei	
2	Lodging				
3	Transport to training venue				1
<del></del>	Cost of venue/hall rental				
4	Cost of training materials/printing, etc.				
5					
	Fees/allowance for trainers/ instructors				
5	Fees/allowance for trainers/ instructors Other costs				_

you can run per defined period of time (e.g., one year).
Question C8: Can your institution organize training with participants from multiple districts, including
coordinating with the districts, selecting participants, administering qualification exams, etc. Describe
any challenges you may face in achieving this.

#### **Annex 2: Implementer/Regulator Consultation Guide**

Implementer/Regulator Consultation Guide			
A. Interviewer(s):			
B. Dates of Interviews:			
C. Institution/Region			
Persons or Groups Interviewed			
Name of Person or Group Interviewed	Title	Contact Details	
Other Persons Present			

## Section A: Knowledge about the ADDO Dispenser Training Program **Question A1**: How familiar are you with the ADDO Program? Question A2: Are you familiar with the ADDO dispenser training model? Question A3: Do you think the ADDO Dispenser training model is effective? Please substantiate your answer. Question A4: Currently there are shortages of and increased demand for trained ADDO dispensers in most regions. From your knowledge of the system, what is the extent and impact of these shortages? Please elaborate on your answer, e.g., quantify the number of ADDO closures due to a lack of trained staff, the number of applications pending for accreditation, how long applicants have been waiting to get accredited, etc. Question A5: In your opinion, what is the best strategy to address the increased demand for ADDO dispensers and to enhance the retention of trained dispensers?

# Section B: Perceptions about the Sustainability of the ADDO Dispenser Training Program

Question B1: The current ADDO model trains dispensers for a period of five weeks. In your opinion, how
can knowledge gained within such a short training period be sustained (e.g., continuous education
refresher trainings, introducing courses of longer duration etc.?)
Question B2: Conducting follow-up or continuous training after the ADDO accreditation process requires
dispensers to pay for the training. What is your opinion on the willingness and ability of the dispenser to
pay?
Question B3: What challenges and opportunities do you foresee in institutionalizing the ADDO dispenser
training program?
Question B4: Which institutions should be considered for hosting the ADDO dispenser training program?
What characteristics should be considered before awarding an institution a license to host the ADDC
dispenser training program (e.g., geographical accessibility, institutional resources, etc.?)
Question B5: In your opinion, what should be the role of the Pharmacy Council and the Districts in the
training of ADDO dispenser?
Question B6: Are you aware of the Pharmacy Council initiative to develop a new curriculum for the

National Technical Award (NTA) level medicine dispenser training? If so, do you have any specific
comments?
Question B7: Are you conversant with the Pharmacy Council's planned career path for ADDO dispensers
once they complete training under the new NTA level 4 curriculum? If so, do you have any specific
comments?
conments.

#### **Annex 3: Owners and Dispensers Consultation Guide**

Owners and Dispensers Consultation Guide			
A. Interviewer(s):			
B. Dates of Interviews:			
C. Institution/Region			
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Perso	ons	or Groups Interviewed	
Name of Person or Group Interviewed		Title	Contact Details
Other Persons Present			

Section A: Knowledge about the ADDO Dispenser Training Program

Question A1: How familiar are you with the ADDO Program?
Question A2: Are you familiar with the ADDO dispenser training model?
Question A3: Do you think the ADDO Dispenser training model is effective? Please substantiate your
answer.
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Question A4: Currently there is an increased demand for trained ADDO dispensers in most regions. In
your opinion, what are the major causes of this demand?
Question A5: In your opinion, what is the best strategy to address the increase in demand for ADDO
dispensers?

## Section B: Perceptions about the Sustainability of the ADDO Dispenser Training Program

Question B1: The current ADDO model trains dispensers for a period of five weeks. In your opinion, how
can knowledge gained within such a short training period be sustained?
Question B2: Conducting follow-up or continuous training after the ADDO accreditation process requires
dispensers to pay for the training. What is your opinion on the willingness and ability of the dispensers
to pay?
Overtice P2: What shall are a decree forces in institutional in the ADDO discourse tweining
Question B3: What challenges do you foresee in institutionalizing the ADDO dispenser training
program?
Question B4: Which institutions should be considered for hosting the ADDO dispenser training program?
Question B5: Are you aware of the Pharmacy Council initiative to develop a new curriculum for the
National Technical Award (NTA) level medicine dispenser training? If you are, do you have any specific
comments on it?
comments on it.
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Question B6: Are you conversant with the Pharmacy Council's planned career path for ADDO dispensers

once they complete training under the new NTA level 4 curriculum? If you are, do you have any specif	ic
comments?	
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